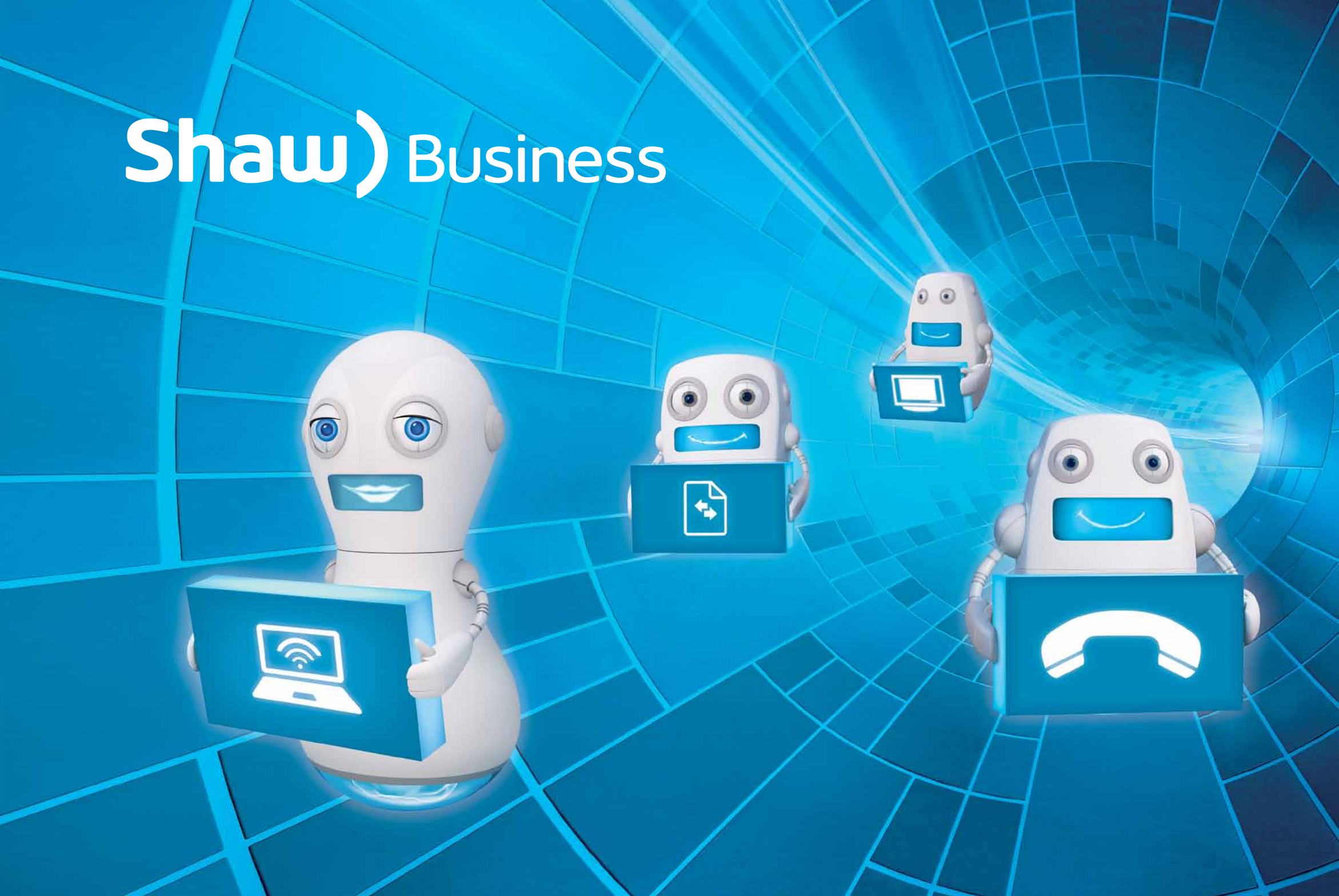
Shaw Business

Directory

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Business Internet

Internet Gateway

Internet Fiber Gateway

Business Internet

Keeping your business connected when it matters most.

Whether it's a reliable Internet connection for direct payment transactions or incredible speed for day-to-day file transfers, count on Shaw Business to deliver what you need, when you need it. With industry-leading speeds of up to 250 Mbps, a superior network and a huge variety of Internet plans, **your business won't miss a thing**.

More than just a reliable connection.

Going wireless has never been easier. Connect multiple computers, devices and users with Shaw Business Wireless Internet. Add to your current service plan and enjoy the same high-performance and maximum security.

Boost your online presence with our all-in-one Webhosting service and take advantage of web design tools, advanced email options, e-commerce functions and more.

Optimize your plan with additional features such as a static IP address, fax line or POS. Many of our service plans include these free of charge.

Industry-leading security with Shaw Secure powered by McAfee®, the leaders in online protection.

Find the right solution for your business.

Business Internet Packages

Business Internet 5	Business Internet 15	Business Internet 25	Business Internet 50	Business Internet 100+	Business Internet 250+*
Our simplest and most affordable option for small businesses with minimal Internet usage needs.	An affordable option for small businesses with light Internet needs.	A great option for small- to mid-sized businesses with basic Internet needs.	For small- to mid-sized businesses that need a fast Internet connection for everyday use.	Ideal for medium- to large-sized businesses that count on daily high-performance Internet.	Our fastest and most advanced Internet yet. Suitable for large businesses that stream data, send and receive large files and connect multiple devices.

*Available in select markets.

POS Connect

Gives your customers the flexibility of quick and reliable debit and credit transactions.

Point of Sale Connect

Webhosting Plans

Comprehensive solutions for hosting, web design tools, advanced email options, e-commerce and more.

Get Online | **Get Found** | **Convert Leads**

Business Internet Packages

Business Internet 5

$44.95 per month

Specs and features:

Maximum download speed	5 Mbps
Maximum upload speed	0.512 Mbps
Data transfer limit	125 GB/month
Static IP address	$9.95/month
Email accounts	5
Shaw email filter	√
Connection for a fax line and POS	–

Business Internet Packages

Business Internet 15

$56.95 per month

Specs and features:

Maximum download speed	15 Mbps
Maximum upload speed	1 Mbps
Data transfer limit	125 GB/month
Static IP address	$9.95/month
Email accounts	5
Shaw email filter	√
Secondary WiFi (additional connection to primary address)	$9.95/month
Connection for a fax line and POS	–

Business Internet Packages

Business Internet 25

$82.95 per month

Specs and features:

Maximum download speed	25 Mbps
Maximum upload speed	2.5 Mbps
Data transfer limit	250 GB/month
Static IP address	1 included**
Email accounts	10
Shaw email filter	√
Secondary WiFi (additional connection to primary address)	$9.95/month
Connection for a fax line and POS	–

**Additional static IPs available for an additional cost. Prices and offers are subject to change. Terms and conditions apply.

Business Internet Packages

Business Internet 50

$104.95 per month

Specs and features:

Maximum download speed	50 Mbps
Maximum upload speed	5 Mbps
Data transfer limit	500 GB/month
Static IP address	1 included**
Email accounts	10
Shaw email filter	√
Secondary WiFi (additional connection to primary address)	$9.95/month
Connection for a fax line and POS	–

**Additional static IPs available for an additional cost. Prices and offers are subject to change. Terms and conditions apply.

Business Internet Packages

Business Internet 100+

$259.95 per month

Specs and features:

Maximum download speed	100 Mbps
Maximum upload speed	5 Mbps
Data transfer limit	1,000 GB/month
Static IP address	1 included**
Email accounts	10
Shaw email filter	√
Secondary WiFi (additional connection to primary address)	$9.95/month
Connection for a fax line and POS	√

**Additional static IPs available for an additional cost. Prices and offers are subject to change. Terms and conditions apply.

Business Internet Packages

Business Internet 250+*

$359.95 per month

Specs and features:

Maximum download speed	250 Mbps
Maximum upload speed	15 Mbps
Data transfer limit	1,000 GB/month
Static IP address	1 included**
Email accounts	10
Shaw email filter	√
Secondary WiFi (additional connection to primary address)	$9.95/month
Connection for a fax line and POS	√

*Only available in select markets. **Additional static IPs available for an additional cost. Prices and offers are subject to change. Terms and conditions apply.

POS Connect

Point of Sale Connect

$23.95 per month

Specs and features:

Maximum download speed	256 Kbps
Maximum upload speed	128 Kbps
Data transfer limit	10 GB

Webhosting Plans

Get Online

$5.00 per month

Specs and features:

Website storage	200 MB
Business-class email accounts	50
Email storage per mailbox	2 GB
Web transfer limit	2,000

Webhosting Plans

Get Found

$10.00 per month

Specs and features:

Website storage	300 MB
Business-class email accounts	100
Email storage per mailbox	2 GB
Web transfer limit	3,000

Webhosting Plans

Convert Leads

$15.00 per month

Specs and features:

Website storage	400 MB
Business-class email accounts	1,000
Email storage per mailbox	2 GB
Web transfer limit	Unlimited

Plus, enjoy these great benefits:

- **24/7/365 technical support** with a dedicated team based in Canada
- **No-charge** service calls
- **Flexible plans** that give you the option of a long- or short-term contract
- **Hassle-free set-up** with Easy Switch™

With Shaw Business, switching is easy.

Our experts can help you design the right solution and billing plan for your company's unique access capacity and bandwidth needs.

Installation is simple, hassle-free and convenient. Simply choose your installation date and our service team will take it from there.

Internet Gateway

The fastest and most reliable Internet Gateway solution.

As one of Canada's largest high-speed Internet providers, Shaw delivers fast and reliable Internet to approximately two million business and residential customers. We own and operate one of Canada's most extensive IP networks, providing reach into cities and towns across Canada and into the United States. With over 1,200 peering connections in North America, Europe and Asia, **your business won't miss a thing.**

The Shaw Internet Gateway difference:

Full scalable solutions – To fit all business sizes with bandwidth options from 1.5 Mbps to 10 Gbps.

The most direct and reliable routes – With over 1,200 peering connections, traffic arrives at its destination faster.

Comprehensive connectivity – Includes all major North American, strategic European and Asian Network Access Points.

Extensive bandwidth – Multiple OC192 capacity and symmetrical upload and download capabilities give your business the Internet support it needs.

Flexible billing plans – Flat rate, sustained and metered options are available to accommodate different business needs.

Unparalleled customer service – Dedicated 24/7/365 support and Service Level Agreements.

Find the right solution for your business.

FIBER GATEWAY

The quicker and easier way to connect your business to our extensive network. Available to businesses in commercial buildings where the necessary fiber is already in place.

COMMERCIAL GATEWAY

Ideal for small businesses that require carrier-grade performance.

NETWORK GATEWAY

Provides customized solutions for unique enterprise business and technical requirements.

Plus, enjoy these great benefits:

- **24/7/365 technical support** with a dedicated team based in Canada
- **No-charge** service calls
- **Flexible plans** that give you the option of a long- or short-term contract
- **Hassle-free set-up** with Easy Switch™

With Shaw Business, switching is easy.

Our experts can help you design the right solution and billing plan for your company's unique access capacity and bandwidth needs.

Installation is simple, hassle-free and convenient. Simply choose your installation date and our service team will take it from there.

Internet Fiber Gateway

High-performance Internet your business can rely on.

Shaw Business offers high-performance Internet connectivity, with the scalability and reliability your business demands. Available in commercial buildings where the necessary fiber is already in place, Shaw Internet Fiber Gateway quickly and easily connects your business to our extensive network.

Take advantage of our extended network.

Close to **two million customers** rely on the high-performance IP network Shaw owns and operates. In order to provide exceptional Internet performance to so many customers, we've extended our network to cities and towns across the continent, and to hundreds of commercial buildings.

Find the right solution for your business.

FLEXIBLE PACKAGES

Start at $450 per month based on a 3-year term.*
1, 2 and **5** year terms are also available.

*Conditions may apply. For 10 Mbps access with 50 GB of metered bandwidth.

ACCESS OPTIONS

Choose from 10, 100 and 1,000 Mbps
access options for maximum flexibility.

BANDWIDTH OPTIONS

Choose from a variety of flexible bandwidth
options to accommodate different requirements.

UNIQUE DESIGN

With our unique peering design, traffic arrives at its destination faster by travelling through the most direct and reliable route.

Plus, enjoy these great benefits:

- 20-day installation guarantee*
- Simple, all-in-one billing
- Usage reporting
- Network monitoring
- 24/7/365 technical support
- Service Level Agreements

*Subject to building management approval.

With Shaw Business, switching is easy.

Our experts can help you design the right solution and billing plan for your company's unique access capacity and bandwidth needs.

Installation is simple, hassle-free and convenient. Simply choose your installation date and our service team will take it from there.

Business Phone

Hosted PBX

Managed PBX

PRI Trunk Services

SIP Trunk Services

Business Phone

A business phone that works as hard as you do.

From a single fax line to advanced multi-line systems, Shaw Business offers an incredible range of scalable voice services to suit every business, big or small. With our dedicated teams and the reliable Shaw network, **you won't miss a thing.**

Delivering reliability and so much more.

Flexible phone plans with plenty of features at no extra cost, including Voicemail to Email, Simultaneous Ring and 3-Way Calling.

Unlimited long distance calls within Canada and to the U.S. available with select Business Phone plans.

Highly competitive long-distance rates, such as 2¢ a minute to Hong Kong and 4¢ a minute to over 50 other international calling destinations.

Advanced phone solutions.

We offer advanced phone solutions for businesses that require multiple lines and powerful call management capabilities. Whether you need 10 lines or 100, Shaw Business provides scalable voice solutions customized for your business, along with the necessary phone hardware.

Choose from two fully managed phone systems (Shaw Hosted PBX or Shaw Managed PBX) that best meet your needs. A Shaw Business consultant will be pleased to work with you to find the right solution for your business.

Simple, reliable and flexible solutions for your everyday business needs.

Features	Shaw Business Phone Basic	Shaw Business Phone	Shaw Business Phone Plus
	Perfect for businesses that require a secondary line, such as a fax line or debit machine.	Ideal for businesses with light long-distance needs.	Best for businesses that make regular national or international long-distance calls.
Monthly price per line	**$25.95**	**$35.95**	**$50.95**
Anonymous Call Blocking	–	√	√
Select Call Blocking	–	√	√
Call Display	–	√	√
Call Forward	–	√	√
Call Forward Busy	–	√	√
Call Forward No Answer	–	√	√
Call Return	–	√	√
Call Waiting	–	√	√
Distinctive Ring	–	$3.95 each per month (up to 3)	1 ring included (up to 2 more at $3.95 per month)
Multi-Line Hunting	–	√	√
Simultaneous Ring	–	√	√
Shaw Audio Conferencing Service‡	–	6¢ per minute, per participant	6¢ per minute, per participant
Shaw Toll-Free Service†	–	6¢ per minute (first number included; $2.95 per month for each additional number)	6¢ per minute (first number included; $2.95 per month for each additional number)
Voicemail	–	√	√
Voicemail to Email	–	√	√
3-Way Calling	–	√	√
Complimentary 411 look-up service for numbers within Canada and to the U.S.	–	√	√
Enhanced 911	–	√	√

Prices subject to change and do not include applicable federal or provincial taxes. Installation charges apply. Some features are only available in select markets and are subject to terms and conditions. For full details, visit shaw.ca. ‡Monthly Credit Card billing is required and is separated from the Shaw invoice. †Available in most areas.

Stay connected with low long-distance* calling rates.

Features	Shaw Business Phone Basic	Shaw Business Phone	Shaw Business Phone Plus
Complimentary Shaw-to-Shaw Calling	√	√	√
Long-distance calling within Canada and to the U.S.	4¢ per minute	4¢ per minute	Unlimited minutes per month included
Anytime calling to 50 countries in the UK, Europe, Asia Pacific and South America	4¢ per minute (2¢ per minute to Hong Kong)	4¢ per minute (2¢ per minute to Hong Kong)	1,000 minutes per month included; 4¢ per minute thereafter (2¢ per minute to Hong Kong)

*Long-distance charges are subject to terms and conditions and may vary by phone plan. For full details, visit shaw.ca.

Plus, enjoy these great benefits:

- **24/7/365 technical support** with a dedicated team based in Canada
- **No-charge** service calls
- **Flexible plans** with long- or short-term contract options
- **Hassle-free set-up** with Easy Switch™

With Shaw Business, switching is easy.

With Shaw Easy Switch™, installation is simple, hassle-free and convenient. Plus, you can keep your existing phone number(s)* and use the same hardware and phone jacks. Our team will help you identify the best service plan to suit your needs. Simply choose your installation date and we'll take it from there.

*Available in most areas.

Hosted PBX

An advanced voice solution to move your business forward.

If you need the quality and peace of mind of a full-featured, business-class voice solution at an affordable price, Hosted PBX is right for you. Your all-in-one package will include the functionality of a traditional PBX system, along with advanced features and dedicated business support.

The Shaw Hosted PBX difference:

Fully managed service for guaranteed reliability

Cost-efficient with minimized capital investment and overhead costs

Simple per-seat pricing means you only pay for what you need

Fully scalable technology grows along with your changing needs

Technically simple for easy and hassle-free daily operation

Peace of mind with end-to-end monitoring

Get set up for success.

Basic IP Phone
For users who depend on a reliable phone, such as sales and customer service representatives.

Executive IP Phone
For managers, VPs and executives who need extra keys to speed dial and monitor lines.

Receptionist IP Phone & Console
For administrators and receptionists who need extra keys for speed dials, shared lines, and to monitor other lines.

Analog Phone Line
For faxes, modems and Point of Sale (POS) machines.

Polycom Conference Phone
For clearer, more productive conversations in small- to mid-sized conference rooms.

Hardware and plan details:

A range of state-of-the-art handsets with over 20 sophisticated calling features provides enhanced functionality for an easy-to-use experience. All prices are per seat, including hardware and service.

Basic Handset	Executive Handset	Receptionist Handset	Analog Phone Line	Conference Phone
From $34.90 per month	From $36.90 per month	From $39.90 per month	Flat Rate $19.95 per month	Flat Rate $19.95 per month
Aastra 6755i	**Aastra 6757i**	**Aastra M675i** All of the features of the Executive Handset, plus:	All of the features of the Executive Handset, plus:	**Polycom® Soundstation®** All of the features of the Executive Handset, plus:
• Full-screen LCD display • Up to nine lines with call appearances • Four navigational keys • Six customizable softkeys • Eight dedicated hard keys, including Hold, Redial, Speakerphone, Mute, Options, Goodbye and Volume	• Full-screen LCD display • Up to nine lines with call appearances • Four navigational keys • 12 customizable softkeys with up to 30 programmable functions • Eight dedicated hard keys, including Hold, Redial, Speakerphone, Mute, Options, Goodbye and Volume	• Shared Call/Bridged Line appearances • Busy Lamp Field (up to 50 per phone) • Programmable Speed Dials • Call Park and Pickup, Directory, Callers Log, Do Not Disturb, Flash Features and more	• Connect to a fax machine • Use for a Point of Sale (POS) machine • Connect to a modem	• Full Duplex for natural, simultaneous 2-way conversation • Dynamic Noise Reduction (DNR) cleans up background noise • Full 360° clear microphone with over 10-foot range • Optional external mics for larger meeting rooms (additional $3.50 permonth)

International Long Distance Rates apply; please refer to shawbusiness.ca for current rates. Analog Lines are available for fax and point-of-sale (debit/credit terminals) use and are considered a “no feature Shaw analog line” at a cost of $19.95/mo. A one-time installation charge of $50 per phone applies (unless noted otherwise). Customer’s office must be pre-wired with standard Cat 5e computer cabling and jacks for each phone location. A minimum purchase of 10 IP seats is required. Customer MUST have Cat 5/Cat 6 wiring in place to each station. If not, customer is required to have this wiring installed at their own cost. All order processes will require a Sales Order Form, Letter of Authorization and phone bill (if porting). All services are contractual. Service offers one main number (which is listed) and internal extensions. Shaw cannot support DIDs to this type of service. Existing Shaw analog customers are 100% eligible to order this contracted service. Move/Add/Change/Disconnects free of charge. Any changes to features require a reboot of the IP PBX system.

Popular calling features include:

- Automatic Calling
- Call Back on Busy
- Call Blocking
- Call Forwarding
- Call Hold Music On Hold
- Call Logs
- Call Number Using Name
- Call Park & Unpark
- Call Pickup
- Call Swap
- Call Timer
- Call Transfer
- Call Waiting
- Caller ID
- Directory Name Matching
- Distinctive Ringing (10 User Tones)
- Do Not Disturb
- Group Paging
- Intelligent Daylight Savings
- Intercom
- Menu-Driven User Interface
- Multiparty Conferencing
- Number Auto Completion
- Personal Auto-Dial Directory
- Speed Dialing
- Three-Way Conferencing
- Three Voice Lines
- Voicemail

Plus, enjoy these great benefits:

- **24/7/365 technical support** with a dedicated team based in Canada
- **No-charge** service calls
- **Flexible plans** with long- or short-term contract options
- **Hassle-free set-up** with Easy Switch™

With Shaw Business, switching is easy.

With Shaw Easy Switch™, installation is simple, hassle-free and convenient. Plus, you can keep your existing phone numbers* or get new ones. Our team will help you identify the best service plan to suit your needs. Simply choose your installation date and we'll take it from there.

*Available in most areas.

Managed PBX

An advanced voice solution to move your business forward.

If you need the quality and peace of mind of a full-featured, business-class voice solution at an affordable price, Managed PBX is right for you. With support for up to 24 lines, Managed PBX lets you focus on managing your business while Shaw manages your phones, so **you won't miss a thing**.

The Shaw Managed PBX difference:

- Simple per-seat pricing means you pay only for what you need
- Business-class hardware included in the monthly rates, minimizing start-up costs
- No expensive equipment upfront results in a lower cost
- Fully scalable technology grows along with your changing needs
- Your existing phone numbers can remain the same for a seamless transition
- Full implementation and staff training are included to eliminate upfront hassles
- 24/7 monitoring by our Network Operations Centre keeps things running smoothly
- Most maintenance is handled remotely, so it's less intrusive
- End-to-end monitoring, toll fraud protection and security management are included for added peace of mind

Find the right solution for your business.

A range of state-of-the-art handsets with over 20 sophisticated calling features provides enhanced functionality and an easy-to-use experience.

Basic IP Phone	Executive IP Phone	Receptionist IP Phone	Wireless IP Phone	Polycom® Conference Phone
From $34.90 per month/seat*	From $36.90 per month/seat*	From $39.90 per month/seat*	From $51.85 per month*	From $19.90 per month/seat*
Cisco SPA504G	**Cisco SPA508G**	**Cisco SPA509G**	**Cisco SPA525G2**	**Polycom® Soundstation2**
• 4-line business-class IP phone supporting Power over Ethernet (PoE) • Monochrome backlit display for ease of use, aesthetics, and on-screen applications • 4-Way Navigation button for feature selections • LED Feature & Status	• Full-featured 8-line business-class IP phone supporting Power over Ethernet (PoE) • Wideband audio for unsurpassed voice clarity and enhanced speaker quality • Built-in speakerphone with intercom function and headset support	• Full-featured 12-line business-class phone supporting Power over Ethernet (PoE) • Monochrome backlit display for ease of use, aesthetics, and on-screen applications • Comes with the “Reception Console module” with 32 feature buttons that can be used for functionalities such as Busy Phone Status Indicators, Speed Dial Buttons, Call Park, Intercom	• Full-featured business IP phone providing enhanced user experience • Bluetooth and WiFi-enabled for difficult areas to wire • Compatible with Bluetooth headsets	• Full Duplex for natural, simultaneous 2-way conversation • Dynamic Noise Reduction for lowering background noise • Full 360° clear microphone, allowing for pickup over 10 feet away • Two optional external mics for larger meeting rooms (additional $3.50 /month)

*Pricing includes hardware and service, and is based on a 5-year term. Included features may vary by phone plan. Installation charges apply. Customers’ office must be pre-wired with standard Cat 5e computer cabling and jacks for each phone location. Maximum capacity is 12 Lines and 24 IP Phones. A minimum purchase of 6 IP seats is required. Service offers one main number (which is listed) and internal extensions.

Popular calling features:

- Automatic Calling
- Call Back on Busy
- Call Blocking
- Call Forwarding
- Call Hold Music On Hold
- Call Logs
- Call Number Using Name
- Call Park & Unpark
- Call Pickup
- Call Swap
- Call Timer
- Call Transfer
- Call Waiting
- Caller ID
- Directory Name Matching
- Distinctive Ringing (10 User Tones)
- Do Not Disturb
- Group Paging
- Intelligent Daylight Savings
- Intercom
- Menu-Driven User Interface
- Multiparty Conferencing
- Number Auto Completion
- Personal Auto-Dial Directory
- Speed Dialing
- Supports handling multiple lines
- Three-Way Conferencing
- Voicemail

Plus, enjoy these great benefits:

- **24/7/365 technical support** with a dedicated team based in Canada
- **No-charge** service calls
- **Flexible plans** with long- or short-term contract options
- **Hassle-free set-up** with Easy Switch™

With Shaw Business, switching is easy.

With Shaw Easy Switch™, installation is simple, hassle-free and convenient. Plus, you can keep your existing phone numbers* or get new ones. Our team will help you identify the best service plan to suit your needs. Simply choose your installation date and we'll take it from there.

*Available in most areas.

PRI Trunk Services

An efficient phone service to keep your business connected.

With packages ranging from 8 to 23 voice channels, and advantages like proactive technical monitoring, bundled services and dedicated 24/7/365 IT professionals, rest assured you're getting the best product for the best value from our PRI (Primary Rate Interface) service.

Keep your business ahead of the curve.

Automatic Failover

In today's business world, you can't afford to be out of touch with customers. If your voice switch (PBX) fails, our Automatic Failover feature ensures your calls are completed to the telephone number of your choice.

Release Link Trunking

Businesses are always trying to balance the cost of communication resources with the capacity to service customers. That's why our Business Voice PRI comes with Release Link Trunking. With it, you can free up PRI channels when using the conference call feature on your switch (PBX).

Seamless Migration

At Shaw, we know changes in technology can be disruptive. With Seamless Transition to SIP Trunking,* our PRI service is designed to help your business seamlessly migrate to the next generation of voice technology.

*Where available

Features include:

- Caller Display*
- Scalable Primary Rate Interfaces from 8 to 23 channels
- 10 Direct Inward Dial (DID) telephone numbers with DID-level billing
- Enhanced 911, 411 and 711 (Message Relay Service)
- Virtual inbound numbers and basic toll-free numbers available

*Where available

Plus, enjoy these great benefits:

- **24/7/365 technical support** and proactive technical monitoring
- **No-charge** service calls
- **Flexible plans** with long- or short-term contract options
- **Hassle-free set-up** with Easy Switch™

With Shaw Business, switching is easy.

With Shaw Easy Switch™, installation is simple, hassle-free and convenient. Plus, you can keep your existing phone numbers* or get new ones. Our team will help you identify the best service plan to suit your needs. Simply choose your installation date and we'll take it from there.

*Available in most areas.

SIP Trunk Services

A superior voice service with enhanced flexibility.

SIP Trunking combines the transmission of voice, data and other applications in several markets nationwide, without the need for separate circuits for each service.

With it, you can leverage IP data connectivity to run all your local, long-distance and private voice traffic. Plus, extend your company's IP capabilities beyond your enterprise boundaries by seamlessly connecting your IP Communications System to the Public Switch Telephone Network through our robust MPLS network.

Keep your business ahead of the curve.

Converged Access

Gain more flexibility with a converged core network connection for your voice and data services. Plus, rest assured with the security of your own private, segregated network.

Superior Voice Quality

Shaw Business offers G.711 codec, a technology that doesn't compress the voice packets. With a network that's segregated virtually for voice and data service, you'll enjoy a carrier-class SIP voice experience.

Cost-Effective

Combining your voice and data traffic can reduce or eliminate the need for multiple circuits, lowering your administrative overhead. Plus, Shaw Business offers scalable price bundles, so you only pay for what you need. You can even use your existing IP communications equipment* and phones. For calls made outside your IP network, enjoy competitive long-distance and international rates.

*In accordance with make and models that have been pre-tested with Shaw Business' networks.

Features include:

- Unlimited Local Calling
- Caller Display*
- Direct Inward Dial (DID)
- Direct Outward Dial (DOD)
- Virtual Inbound Numbers
- DID-level Billing
- 411 Directory Assistance with Call Completion option
- 911 and 711 (Message Relay Service)
- Service Level Agreements

*Where available

Plus, enjoy these great benefits:

- **24/7/365 technical support** and proactive technical monitoring
- **No-charge** service calls
- **Flexible plans** with long- or short-term contract options
- **Hassle-free set-up** with Easy Switch™

With Shaw Business, switching is easy.

With Shaw Easy Switch™, installation is simple, hassle-free and convenient. Plus, you can keep your existing phone numbers* or get new ones. Our team will help you identify the best service plan to suit your needs. Simply choose your installation date and we'll take it from there.

*Available in most areas.

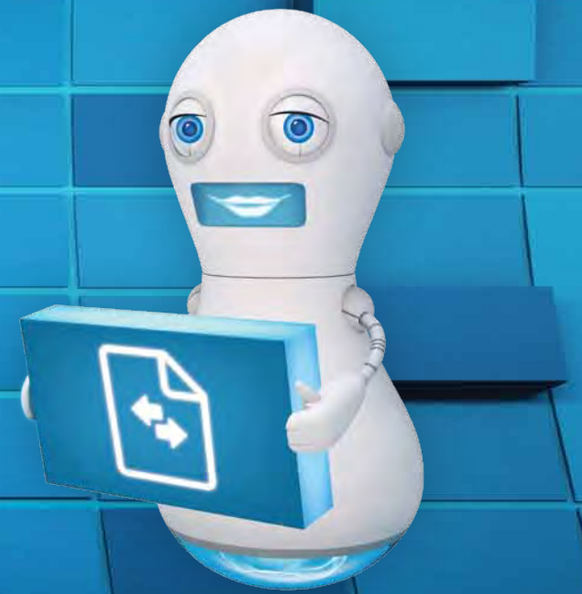
Metro Ethernet Over DOCSIS

Multi-Protocol Label Switching

Ethernet Private Line

Business Private Line

Data Services



Metro Ethernet Over DOCSIS

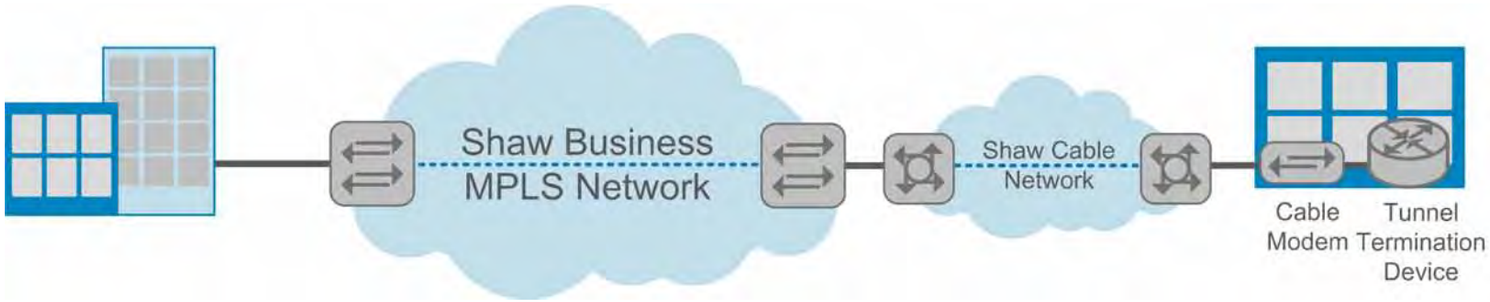
Accessible and affordable Ethernet for businesses of all sizes.

Delivered through our hybrid fiber/coaxial network, Shaw Metro Ethernet over DOCSIS (Metro EoD) offers a cost-effective private connection to corporate locations leveraging the simplicity of Ethernet. Now you can securely extend the reach of your business networks without the cost and complexity of traditional network access technologies.

Here's how it works:

Metro EoD combines the simplicity of Layer 2 Ethernet with the reach of Shaw's extensive broadband coaxial infrastructure.

- Symmetrical access speeds from up to 1.5 to 5.0 Mbps
- Allows unrestricted branch-to-branch communications with any-to-any connectivity
- Creates the appearance of all your sites on a single Ethernet network
- Designed to effectively carry all your data and applications over our robust MPLS network



Accessible, scalable and flexible.

- Available in all Shaw serving areas across Canada
- Always on, Metro Ethernet is continuously connected
- “Last mile” access technology for the Shaw Data Services portfolio
- Supports VPLS and EVPL solutions
- Fully scalable from two locations to thousands of sites
- Add or remove locations with little impact to existing network
- Applications include secure WAN and Private Cloud access, Seamless Teleworking and Business Continuity

Cost-effective solutions.

- Redundant cost-effective backup service
- No need to purchase and install expensive equipment
- No need to build VPN tunnels
- Lower overall cost of ownership

Features include:

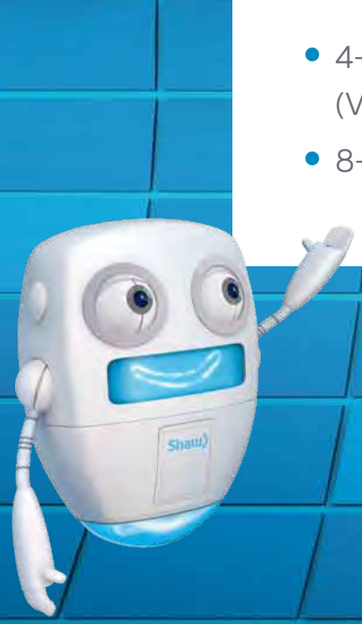
	Feature	Description
Symmetrical Bandwidth	1.5 Mbps 3.0 Mbps 5.0 Mbps	Single Best Effort QoS for VPLS and EVPL
Architecture	Supports Shaw Business VPLS or EVPL	Metro EoD endpoints can home back to either Customer fiber or coaxial sites as part of Shaw VPLS or EVPL
Security	Employs IPSEC and Layer 2 Tunnelling Protocol version 3 (L2TPv3)	• Uses tunnel termination devices to build secure IPSEC tunnels between your access and our MPLS network • Within IPSEC tunnel Shaw Business encapulates L2 traffic using L2TPv3 technology • Securely connect locations to our Layer 2 WAN services
Quality of Service (QoS)	CoS and DSCP markings are passed	Metro EoD has the ability to pass QoS markings but will not honour them
Maximum Transmission Unit	1526 bytes maximum MTU size supported	Metro EoD supports up to 1526 bytes MTU, with handoff options including standard 802.3, 802.1q and QinQ

Support when and where you need it.

Our Network Operation Centre is available 24/7/365

to coordinate and resolve any issues. With short Mean Time To Restore (MTTR) agreements, you can be sure your service won't be interrupted for long.

- 4-hour MTTR in Tier 1 cities
  (Vancouver, Calgary, Edmonton and Winnipeg)
- 8-hour MTTR in all other areas



Plus, enjoy these great benefits:

- Network monitoring
- 24/7/365 technical support
- Designated team of experts
- Service Level Agreements
- Innovative product solutions
- Access to the most advanced technology

With Shaw Business, switching is easy.

Our expert team will help you design and implement a solution that's right for your business. In addition to great customer service, our transparent network ensures maximum control and easy migration for a smooth transition from your existing service provider.

Installation is simple, hassle-free and convenient. Simply choose your installation date and our service team will take it from there.

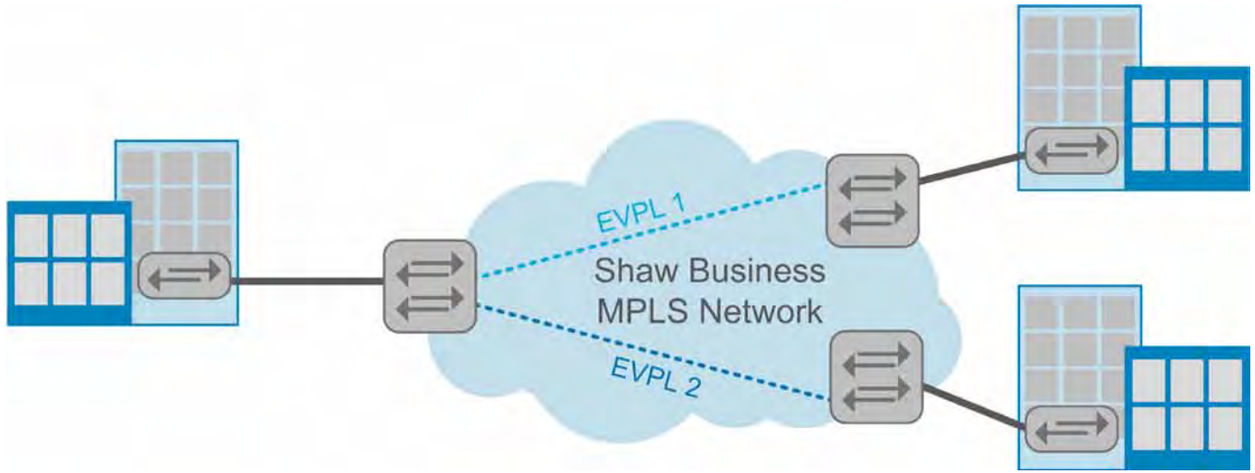
Multi-Protocol Label Switching

Stay up to speed with a reliable and efficient solution.

Our Multi-Protocol Label Switching (MPLS) services put the power to prioritize network traffic into your hands, keeping all your applications moving smoothly and seamlessly between multiple locations. So you can increase operating efficiencies and business profitability while reducing overall operating costs.

The Shaw MPLS network difference:

Consolidate all your traffic – voice, video, Internet and other data – into one connection. With two layers of connectivity, you can connect your corporate LAN environment end-to-end without additional equipment. Of course, our EVPL and VPLS services are backed by Shaw's exceptional high-performance network and 24/7/365 dedicated technical support.



EVPL (Ethernet Virtual Private Line)

Offers cost-effective point-to-point Ethernet over an MPLS backbone network.

VPLS (Virtual Private LAN Service)

Provides a sophisticated Ethernet-based data service which emulates the functionality of an Ethernet switch, meshing all customer locations into a single Ethernet LAN. With VPLS, all customer sites appear to be on the same LAN, regardless of location.

Features include:

- Full customer control of network configuration end-to-end
- FastE, GigE and 10 GigE Native Ethernet Interfaces (Ports)
- 1 Mbps to 1,000 Mbps scalable bandwidth
- DSCP and CoS transparency (customer markings preserved intact)
- QinQ tunnelling of 802.1q trunked VLANs
- Flexible topology options (Point-to-Point, Point-to-Multipoint and Multipoint-to-Multipoint)
- Aggregate multiple end customer EVPLs through ENNI
- Four classes of services (Best Effort, Standard, Priority and Real-Time)
- MEF Carrier Ethernet 1.0 Certified on fiber-based services

Plus, enjoy these great benefits:

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Ethernet Private Line

A network solution for your growing bandwidth needs.

Ethernet Private Line (EPL) service provides dedicated point-to-point secure transmission of mission-critical data. With full line rate throughput at speeds of up to 100 Gbps, it's ideal for transporting massive amounts of data between business sites.

The Shaw Ethernet Private Line difference:

Seamless global connectivity.

Benefit from our coast-to-coast diverse and redundant DWDM backbone with interconnectivity into major North American cities and aggregation points, including:

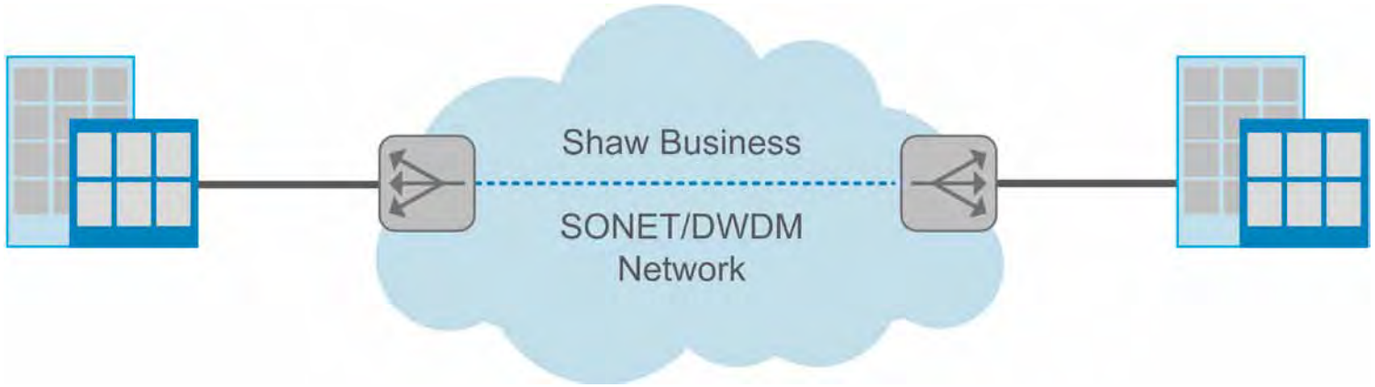
- Buffalo
- Chicago
- Edmonton
- New York
- Seattle
- Toronto
- Vancouver
- Victoria
- Winnipeg

Evolving technology.

With ongoing investments in our network assets, we constantly evolve with technology, so your business stays ahead of the curve, from GigE to 100 GigE and beyond.

Our network delivers exceptional reliability.

Shaw DWDM and SONET backbone networks offer dedicated wavelength services, as well as Ethernet over SONET options. So you can transmit mission-critical applications, including data, voice, SAN, Disaster Recovery and video on an exceptionally reliable network.



Features include:

- GigE, 10 GigE and 100 GigE services
- Diverse from ILEC networks
- Ideal for bandwidth intensive and sensitive applications
- Secure and private point-to-point connectivity
- Non-disruptive addition of services and capacity
- Offered for metro and long-distance connectivity
- Protocol agnostic service provides maximum transparency
- Manage and customize your own Quality of Service (QoS) profiles for maximum flexibility
- Faster installation to end user by utilizing our extensive fiber footprint
- MEF Carrier Ethernet 1.0 Certified on fiber-based services

Plus, enjoy these great benefits:

- Network monitoring
- 24/7/365 technical support
- Designated team of experts
- Service Level Agreements
- Innovative product solutions
- Access to the most advanced technology

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Business Private Line

A network solution for your growing bandwidth needs.

Our Private Line service brings your business a premium, high-bandwidth secure transmission over our carrier-grade fiber-optic network.

The Shaw Business Private Line difference:

VERSATILE

Shaw Business Private Line supports all types of communication traffic, including data, video and voice. Choose from point-to-point or hub and spoke configurations.

PROGRESSIVE

With ongoing investments in our network assets, we're constantly evolving technology, so your business stays ahead of the curve.

RELIABLE

Our services utilize Synchronous Optical Network (SONET) technology to bring you reliable, dedicated and proven network transport.

FLEXIBLE

Enjoy maximum flexibility from DS1 and DS3 to OC-768, with options for route protection.

Benefit from our coast-to-coast network.

- Our diverse and redundant multiple OC-192 backbone offers interconnect connectivity into major North American cities and aggregation points
- Utilize our fiber-based transport to access key business sites across the Shaw metro and regional network
- Our extensive fiber-ready footprint brings faster installation to your end user

- **Buffalo**
- **Chicago**
- **Edmonton**
- **New York**
- **Seattle**
- **Toronto**
- **Vancouver**
- **Victoria**
- **Winnipeg**

Features include:

- Bandwidth options from DS-1 to OC-768 (40G)
- Protected or unprotected service options
- Interconnect delivery in as little as 15 days
- DS-1, DS-3 and OC-n connections at end user locations
- Experienced operations personnel, dedicated to your business

Plus, enjoy these great benefits:

- Network monitoring
- 24/7/365 technical support
- Designated team of experts
- Service Level Agreements
- Innovative product solutions
- Access to the most advanced technology

With Shaw Business, switching is easy.

Our expert team will help you design and implement a solution that's right for your business. In addition to great customer service, our transparent network ensures maximum control and easy migration for a smooth transition from your existing service provider.

Installation is simple, hassle-free and convenient. Simply choose your installation date and our service team will take it from there.

Data Services

Advanced connectivity solutions you can depend on.

With our far-reaching network, next generation technology and industry-leading solutions, your business is connected whenever and whereever you need it. Whether you are downtown or in a remote location, our network provides seamless connectivity so **your business won't miss a thing**.

Delivering data services of the highest standard.

Industry-leading bandwidth solutions, ranging from 1 Mbps to 100 Gbps, are scalable to your specific requirements.

High-performance connectivity to ensure all critical applications run smoothly.

Prioritize traffic and divide your applications into different queues with multiple levels of Quality of Service (QoS).

Service Level Agreement to guarantee the highest standard of performance delivery.

Maximum performance and flexibility enabled by our fully owned and controlled network.

Choose the data service that best suits your business needs.

VPLS / EVPL	EPL	PL
Virtual Private LAN Service / Ethernet Virtual Private Line	**Ethernet Private Line**	**Private Line**
VPLS delivers a multipoint connectivity between various locations. EVPL offers point-to-point connectivity between two locations. • Leverages QoS to converge traffic simply and effectively into one high-performance network solution • Covergence means optimized costs, increased productivity and enhanced network security • Features and service quality of MPLS combined with the simplicity of Ethernet • MEF CE1.0 certified	**Designed to provide dedicated bandwidth that enables low latency required for mission-critical applications.** • Cutting-edge technology through our next generation DWDM networks • Secure transport of Ethernet traffic • Incredible bandwidth options of up to 100 Gbps • Dedicated private connectivity with the simplicity and affordability of Ethernet • MEF CE1.0 certified	**Dedicated point-to-point transmission over a secure and private network.** • Coast-to-coast diverse and redundant SONET backbone and DWDM network • Scalable service options from DS1 to OC768 • Flexibility to choose between protected and unprotected options

Plus, enjoy these great benefits:

- Network monitoring
- 24/7/365 technical support
- Designated team of experts
- Service Level Agreements
- Innovative product solutions
- Access to the most advanced technology

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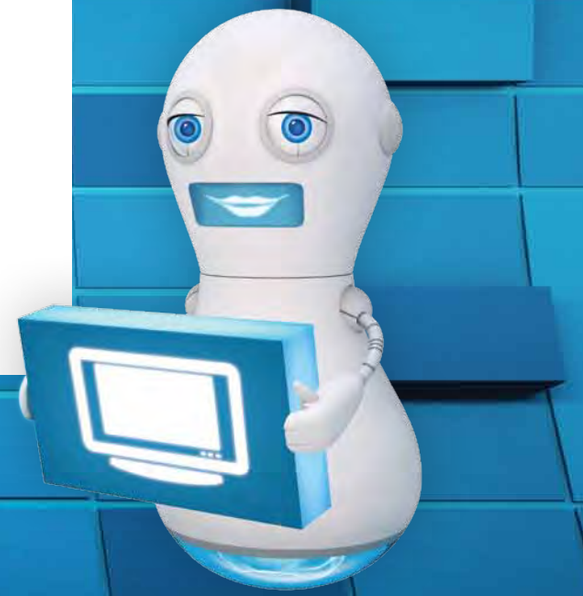
Installation is simple, hassle-free and convenient. Simply choose your installation date and our service team will take it from there.

Broadcast Video

An effective and efficient broadcast solution.

As a fully integrated communications and media company, one of our core competencies is Broadcast Video. Our service provides high-quality video transportation for companies that require reliable transmission of broadcast quality video in real time.



The Shaw Broadcast Video difference:

Total Integration

Configured for both uni- and bi-directional transmissions, our international network can support national and regional broadcasters, production and post-production facilities, and special event providers and enterprises. This all-in-one solution provides exceptional customer service with a single point of contact and one manageable invoice.

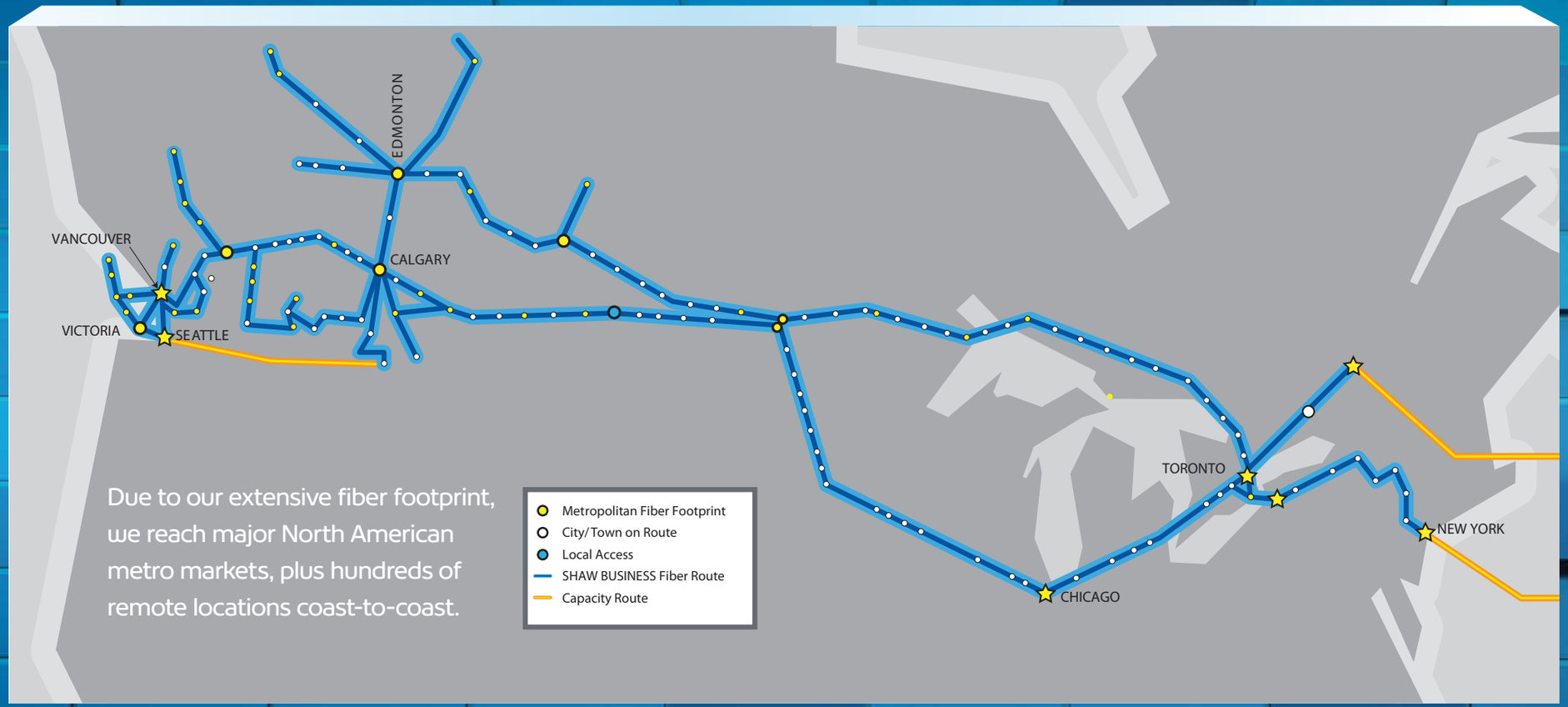
Full-service features:

- Fiber-based service enables high-quality live output of images and studio quality sound
- Carrier-class video equipment complies with stringent guidelines set out by international video governing bodies
- Transport video over our fully redundant self-healing MPLS and SONET backbone
- Service Level Agreements
- Experienced operations personnel monitor the network and provide 24/7/365 technical support

Maximum flexibility:

- Uni- or bi-directional transmissions available
- Multiple digital interface options, such as SD-SDI, HD-SDI and ASI
- Supports 4:2:2 and 4:2:0 colour resolution standards in a variety of bandwidth increments
- Supports multiple encoding formats, including MPEG 2, MPEG 4 and J2K
- Supports embedded audio or separate AES/EBU audio streams

Our network has reach.



Plus, enjoy these great benefits:

- **24/7/365 technical support** with a dedicated team based in Canada
- **No-charge** service calls
- **Flexible plans** with long- or short-term contract options
- **Hassle-free set-up** with Easy Switch™

With Shaw Business, switching is easy.

Whether you want to leverage network investments or upgrade to the latest High Definition experience, our team of Shaw experts can help you find the right Broadcast Video solution for your business. Simply give us a call today to get started.